



COMMONWEALTH SECONDARY SCHOOL
Nurturing Champions of Today and Leaders of Tomorrow

4 May 2020

Dear Parents/ Guardians,

MEAL SUPPORT FOR MOE-FAS STUDENTS DURING EXTENDED CIRCUIT BREAKER PERIOD

To provide added support for all MOE-FAS students, MOE will be providing meal subsidies to these students during the extended circuit breaker (CB) period from 5 May to 1 June 2020.

MOE will be crediting four weeks of meal subsidies, via students' School Smartcards. Your child will receive \$120.

The School Smartcard can be used to purchase food and essential groceries at some hawker centres¹, food courts², minimarts, convenience stores and supermarkets³.

Students can redeem the meal subsidies at any TransitLink Add Value Machine⁴ once every two weeks, starting from 5 May 2020. The 2nd top-up can be redeemed from 18 May 2020. Pls refer to Annex A for the step-by-step guide on how to redeem through the TransitLink Add Value Machine.

The meal subsidies must be redeemed by 10 June 2020. There will be no extension of redemption period.

If your child has lost his/ her School Smartcard, kindly contact the school at 6560-6866 for assistance on the replacement.

¹ <https://www.ezlink.com.sg/where-to-use/hawker-centres-coffee-shops>

² <https://www.ezlink.com.sg/where-to-use/food-beverage>

³ <https://www.ezlink.com.sg/where-to-use/shopping-retail>

⁴ Locations of TransitLink Add Value Machines:
<https://www.transitlink.com.sg/PSdetail.aspx?ty=art&Id=29>

Thank you

Yours sincerely,

Mrs Lena Chua
Vice-principal (Administration)

**FAQs for Redemption of School Meal Subsidies through School Smartcard
During Extended Circuit Breaker Period**

No.	
1.	<p>How will the students receive the top-up through their School Smartcard?</p> <p>Students can redeem the eVouchers at any TransitLink Add Value Machines (AVM). (Parents can do this on their behalf.) MOE FAS students can redeem the first top up from 5 May to 10 June 2020, while non-MOE FAS students can redeem the first top up from 7 May to 10 June 2020. All students – MOE FAS and non-MOE FAS – can redeem the second top-up from 18 May to 10 June 2020.</p> <p>Please refer to the below link for the locations of the AVM: AVM - https://www.transitlink.com.sg/PSdetail.aspx?ty=art&ld=29</p> <p>Please refer to Annex A for the step by step guide on the redemption of eVouchers through TransitLink Add Value Machines.</p>
2.	<p>Why can't the students redeem the meal provision through the TransitLink Ticket Office similar to the process for the monthly Transport voucher redemption?</p> <p>In line with the Government's announcement of the closure of workplace premises, the 38 TransitLink Ticket Offices have temporarily suspended their operations from 8 April until further notice.</p> <p>Students that need help with the redemption of the subsidy may approach one of the Concession Card Replacement Offices (CCROs) for assistance.</p> <p>Please refer to the below link for the location and operating hours of the CCROs: https://www.transitlink.com.sg/PSdetail.aspx?ty=art&ld=111</p>
3.	<p>When must the students redeem the meal provision?</p> <p>The meal provision must be redeemed by 10 June 2020. There will be no extension of redemption period.</p>
4.	<p>Where can the students use the meal provision in the School Smartcard for the purchase of meals?</p> <p>There are 146 hawker centres and coffee shops that accept payment of meals using the School Smartcard. Stalls that accept payment using the School Smartcard will display the EZ-Link logo.</p> <p>Purchases can also be made using the School Smartcard at certain convenience stores and supermarkets. Please see list of selected merchants (see separate document) extracted from the EZ Link website that schools are encouraged to share with students and parents.</p> <p>Schools should encourage students to make the best use of the subsidies provided to them. A combination of take-away meals and groceries would help to maximise the subsidies (e.g. older students can cook simple meals).</p>

**Step-By-Step Guide on the Redemption Process for eVouchers through
TransitLink's Add Value Machines (AVM)**

Step 1: Place the card on the reader



Step 2: Choose the "Redeem Voucher" button



Step 5: Check that the new value is correct. Collect the card and receipt.

